



Climatic Home Products

Privacy Policy

Climatic Home Products is committed to protecting your online privacy while providing you with the most useful and enjoyable Web experience possible. While you can use many features of Climatic Home Products anonymously, you are required to provide personal information to gain access to some of our premium services and to complete online orders.

How We Collect and Use Personal Information

Registering for membership on our site gives you access to all the site's information and features. When you access the Logon Screen, we will ask you for your: Name, Customer ID, Password, Email Address, and a Password Hint. This information is used to setup your account on our site so that you can place orders. During the Checkout Process, we will ask for your: P.O. Number, Name, Email, Shipping Address, and type of Payment. We collect this information to complete your order and to notify you of your order status. With your approval, we may occasionally send e-mail to notify you about important changes to the site, new services, and special offers from Climatic Home Products. If you would rather not receive these email notifications, you may simply opt-out.

How We Protect Your Personal Information

All personal data you enter on Climatic Home Products is encrypted with 128-bit secure server software (SSL) that encodes the information before your Web browser software sends it to our servers. The SSL software decodes the data only after it reaches our servers, meaning the chance of unauthorized access to your personal information while in transit has been greatly reduced. In addition to using this secure technology, we work tirelessly to ensure that we use any information you provide us only in ways you have approved.

How We Use "Cookies"

Like many other web sites, our site may use cookies to create a more personalized online experience. When you use our site, we may store a cookie on your computer in order to facilitate and customize your use of our site. A cookie is a small data text file, which a Web site stores on your computer's hard drive that can later be retrieved to identify you to our site. Most Web browsers automatically accept cookies but allow you to modify security settings so you can approve or reject cookies on a case-by-case basis. Our cookies store randomly assigned user identification numbers for each session, and do not contain any personal information. The cookies make your use of our site easier, allowing you to retrieve an earlier shopping cart, and make the site run more smoothly. Even if you do not authorize the use of cookies on our site, you may still access the core features of our site.

What We Provide To Third Parties

Climatic Home Products does not provide any third-party access to your personal information. We may provide third parties with aggregate statistics about our customers, traffic patterns, and related site information. This data reflects site usage patterns gathered during thousands of customer visits to our Web site each month, but it does not contain behavioral or identifying information about any individual member

Obtaining Your Consent

By using our site, you give Climatic Home Products permission to collect information about the pages served to you as an anonymous user for calculating aggregate site statistics. If you register at our site, you authorize Climatic Home Products to use information you provide to personalize the information we deliver to you and to use your demographic information when calculating aggregate customer data. As a registered member, you give Climatic Home Products permission to send you emails related to the subscription e-mail services to which you may subscribe. If you are under the age of 18, you must not provide your name, e-mail address, or any other identifying information without the consent of your parent or guardian, or as otherwise provided for by applicable law. Any changes to our privacy policy will be posted on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it. Climatic Home Products welcomes your questions and comments about our privacy policy. If you have questions or comments, you may contact us.